



THE NAFD FUNERAL PROMISE

All members of the National Association of Funeral Directors abide by the NAFD Funeral Promise. In choosing an NAFD member firm you can be assured of:

Choice

The funeral will be a fitting farewell to your loved one, at a price you are comfortable with.

Respect and Integrity

The funeral director will treat you and your loved one with respect, at all times, and will act with integrity.

Attention to detail

The funeral director will seek to fulfil any special wishes and requests.

Redress

You have a right to independent redress should the need arise.

Look for the NAFD logo, or find your nearest NAFD funeral home, by calling 0121 711 1343 or by visiting www.nafd.org.uk.

